

Ref: MBE/RSC

3 September 2024

Dear Parents and Carers,

## Re: SIMS Parent App – easy access to important school information

We have introduced a convenient new way to share information with you about your child's school life and the opportunity to keep the data we hold on them up to date.

What you will find in the SIMS Parent App:

- Ability to update your contact details
- Ability to update your child's details
- School term, inset dates and contact details
- Notifications to remind you about important information such as key dates for your diary
- If you have more than one child at the academy, you will have access to this information for them all, in the same app

### Getting started with the SIMS Parent app

1. Over the next week you will receive an activation email from [noreply@sims.co.uk](mailto:noreply@sims.co.uk). Simply click on the link in the email to activate your account \*\*
2. You can then register using your own Google, Microsoft 365, Apple ID, Facebook, or X (Twitter) account username and password. **Please read the accompanying guidance on registering an account to ensure that you select the correct icon at the foot of the registration prompt.**
3. Once registered you may access the Parent App from:
  - your smartphone or tablet, download the app from the Google Play or Apple App store - search for SIMS Parent.
  - any device, login online at <https://www.sims-parent.co.uk/>

*\*\*Please note that your activation email is unique to you and should not be used by anyone else. Your activation email will expire after 14 days if it is not used.*

We hope that you find the SIMS Parent App useful, and should you require any support relating to the App, please do not hesitate to contact us via: [parentapp@plume.essex.sch.uk](mailto:parentapp@plume.essex.sch.uk).

Yours sincerely,



Mr M Beckett

Director of ICT Systems